

Desktop Services



Reduce costs and streamline your IT environment with our Desktop Services solutions.

Desktops, laptops, PDAs and mobile devices—the rapidly changing technologies proliferating throughout your company can often be overwhelming and costly. Desktop services require time, staff, and technical skills. That’s why Maintech offers a number of flexible solutions to help you reduce costs and streamline your desktop environment. We bring the service delivery expertise and commitments born of over 30 years of experience to the 1,000+ seat desktop marketplace.

Our services ensure life cycle support for your desktop and mobile environment.

- > **Operating System Migrations**
- > **Project Management for deployments, rollouts and upgrades**
- > **Asset Management**
 - Procurement
 - Inventory
 - Tagging
 - Tracking
- > **Technology Refreshes**
 - Storage
 - Asset Inventory
 - Coordinated Shipping and Receiving
 - Hardware and Software Configuration
 - Image Loading
 - Installation
 - Procurement
- > **On-site Hardware Maintenance**
 - Break/Fix
 - Installation
 - Configuration
- > **Patch Management and Software Distribution**
 - Vulnerability Assessment
 - Security Patches
 - Policy-based Management
- > **Problem Management**
 - Incident Tracking
 - Real-time Diagnosis
 - Data Restoration
- > **Anti-virus Deployment and Management**
- > **O/S Imaging and Deployment**

Why Maintech

- > Over 30 years experience providing enterprise desktop services to long-standing customers across North America
- > An extensive pool of resources and technical skills behind us
- > Adaptable and nimble, with an infrastructure built to facilitate efficient and effective decision-making
- > Always vendor-neutral, offering unbiased service solutions
- > 100% on-shore infrastructure
- > Concentrated intellectual and capital resources
- > Top-down approach to service management

To find out how Maintech can provide your company with Desktop Services, please call (800) 426-TECH today.

