

Managed Services



Increase your IT Operations efficiency with our portfolio of Managed Services offerings.

IT departments are constantly under pressure to reduce costs and downtime, while providing maximum service to critical business systems. Maintech delivers a full suite of Managed Services that allows you to build a customized monitoring, administration and maintenance program for your IT infrastructure. This frees up your organization's IT staff to focus on your application and business process engineering efforts while having the full confidence that your IT infrastructure is in good hands.

We provide a full suite of Managed Services.

- > **Program Management**
 - Project Management
 - Policy Documentation
- > **Design & Implementation**
- > **Disaster Recovery/Business Continuity**
 - Design
 - Documentation
- > **Hosting**
- > **Remote Performance Monitoring**
 - 24/7 Coverage
 - Network/Circuit/Server Monitoring
 - Alert Notification
 - Performance Analysis
 - Trending Reports
 - Planning and Management
- > **System Administration**
- > **Tier 1 Help Desk**
 - Ticketing and Reporting
- > **E-mail Management**
- > **Patch Management & Software Distribution**
- > **Security Management**
 - Infrastructure Review
 - Event Monitoring
 - Escalation
 - Remediation
- > **LAN/WAN/Voice Services**
 - Break/Fix
 - Design
 - Installation
 - Configuration
 - Management

Why Maintech

- > Over 30 years experience providing complete network design and implementation services nationwide, including integration, installation, testing and training
- > Redundant Network Operations Centers in California and New Jersey offering 24/7 infrastructure management services that provide you with advanced network control and systems management to monitor and manage network assets globally
- > Always vendor-neutral, offering unbiased service solutions
- > 100% on-shore infrastructure
- > Concentrated intellectual and capital resources
- > Adaptable and nimble, with a top-down approach to service management

To find out how our full suite of Managed Services can help you, please call Maintech today at (800) 426-TECH.

