



Maintech – IT Partner Solutions That Deliver

Cranford, NJ – Tuesday, March 12, 2019

Maintech, Incorporated, a global leader in IT Infrastructure Services, provides multi-platform Hardware Maintenance services to the Enterprise-Data Center market and a full suite of IT Infrastructure Managed Services to the Small/Mid-size Business (SMB) market. Maintech provides its services directly to end users and in partnership with Value Added Resellers (VAR), Systems Integrators (SI) and Third-Party Maintainers (TPM).

“In addition to our portfolio of Fortune 500 end users, Maintech also operates as the service provider for IT Infrastructure services offered by many others,” stated Frank D’Alessio, President at Maintech. “Our VAR, SI and TPM partners need global service expertise – sometimes to reach diverse geographies with onsite field engineering, or to deliver the technical backline needed to resolve complex hardware support issues swiftly. Maintech delivers on both objectives” D’Alessio further stated.

Maintech is known for its world-wide data center support and enterprise-wide infrastructure managed services competencies, providing expert server-storage-network support in the US & 48 countries, as well as IT Infrastructure Managed Services solutions to some of the most respected customer brands.

Maintech was named as a “Pure Play” Third Party Support Maintainer in Gartner Group recent report - a Market Guide for Data Center Maintenance. Gartner notes that many VAR/SI have developed TPM support partnerships in recent years to create “hybrid” solution to better serve customer support needs.

<https://www.gartner.com/doc/3778884?ref=SiteSearch&stkw=tenneson&fnl=search&srcId=1>

“Our primary focus is on resolving IT Infrastructure service issues effectively, promptly and in full accordance with SLA/SOW commitments – all wrapped around the dynamic communication, coordination and escalation backbone of our services delivery model. This all-inclusive backbone serves the end user, the partner and any others in the complex data center environment who need-to-know”, stated D’Alessio.

Maintech continues to invest in its service delivery infrastructure as enterprise and mid-market level customers look for expert professional service solutions with global coverage, and perhaps get longer life from their existing IT infrastructure.

About Maintech

Maintech, Incorporated is a global IT Infrastructure Managed Services and Data Center Support Services Company providing flexible multivendor solutions in the US & 48 countries. Maintech is relied upon for full managed services delivery, as well as for onsite service and support on 30 OEM brands of server, storage and network products. Maintech customers include many in the global Fortune 500 who operate in many industry verticals. For more information, visit us on the web at: www.Maintech.com, on LinkedIn at www.linkedin.com/company/maintech/, and on twitter @Maintech1, or by calling 800-426-TECH.

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